



# **NEWS** **RELEASE**

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## **Building Codes Division launches e-permitting in Lebanon**

(Salem) – The city of Lebanon has become the second building department in Oregon and the first in Linn County to join the state’s full-service e-permitting program. This means contractors doing business in Lebanon can submit plans, track projects, and buy different types of building permits online.

Springfield was the first building department to join the full-service program.

The Building Codes Division, part of the Department of Consumer and Business Services, is working with 15 other jurisdictions, including Lane County, Jefferson County, West Linn, and Lake Oswego, on implementing the full-service program. The program has the capacity to serve all 134 local building departments in Oregon.

“Making building department services available online saves time for contractors, speeds the construction process, and makes it easier to do business in Oregon,” said Patrick Allen, acting administrator of the Building Codes Division.

The e-permitting system was developed using software from Accela, Inc., which facilitates shared services approaches for state and local governments.

With full-service e-permitting, licensed contractors can access many more services online, such as submitting building permitting plans, requesting inspections, and following their permits through the approval and inspection process. Individuals will also be able to pay for services online as well.

“Customer service is being increased by providing contractors access to submit plans, purchase permits, and schedule inspections online,” said Tammy Dickey, Lebanon’s certified permit technician and office assistant. “I am looking forward to utilizing the system as an enhanced information sharing tool with internal and external customers.”

“The online permit system is an excellent tool that helps us better serve our customers,” said Lisa Marks of Servco, Inc, a Lebanon contractor. “When we save time, paper, energy, and money, we can pass on the savings.”

E-permitting began in 2005 as part of then-Gov. Kulongoski’s regulatory streamlining effort. Since then, 34 jurisdictions have signed on to the program, in one of the two service levels. To date, more than 91,000 permit applications have been processed online through [www.BuildingPermits.Oregon.gov](http://www.BuildingPermits.Oregon.gov).

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The Department of Consumer and Business Services is Oregon's largest business regulatory and consumer protection agency. For more information, visit [www.dcsb.oregon.gov](http://www.dcsb.oregon.gov).